



# Charles Schwab Cup Championship

## 2021 VOLUNTEER APPLICATION

Phoenix Country Club, Phoenix, Arizona | November 8 – 14



CHAMPIONS

One (1) volunteer per application. You can also apply online at: [volunteers.charlesschwabcupchampionship.com](http://volunteers.charlesschwabcupchampionship.com)

- Volunteer Application**
- Junior/College Volunteer Application**

### **CONTACT INFORMATION:**

**\*Mandatory fields to fill in, if applicable (PLEASE PRINT CLEARLY)**

\*Mr./Ms./Mrs./Dr. Name: \_\_\_\_\_

\*Address: \_\_\_\_\_ \*Suite/Apt: \_\_\_\_\_

\*City, State, Zip: \_\_\_\_\_

\*Home Phone: \_\_\_\_\_ \*Cell Phone: \_\_\_\_\_

\*Email Address: \_\_\_\_\_

\*Parental Guardian Email Address: \_\_\_\_\_

\*Parental Home Phone: \_\_\_\_\_ \*Parental Cell Phone: \_\_\_\_\_

\*DOB (MM/DD/YYYY): \_\_\_\_\_ \*Gender: Male \_\_\_\_ Female \_\_\_\_

Your first and last name will be printed on your Volunteer Credential. How would you like for your first name to appear on your credential?

**PRINT CLEARLY** (i.e. James or Jim, check this box etc.) \_\_\_\_\_

### **COMMITTEE & SCHEDULE PREFERENCE:** See attached committee descriptions and dates of operation.

- All Volunteers are required to work a minimum of three (3) DAYS.
- Positions are filled with a completed and paid application. No spots will be held for any committee.
- NOTE: Transportation and golf cart shuttle committees require minimum age of 25.
- **ALL VOLUNTEERS:** Please list your top 3 committee preferences here (with #1 being your first choice - this includes return volunteers who want to work the same committee again).

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

**\*\*If you selected the Marshal Committee, please write your HOLE preference:** \_\_\_\_\_

- Please check this box if you are a member of Phoenix Country Club.
- Please check this box if you are a Charles Schwab Employee.
- Check this box if you are you willing to assist prior to tournament week.

Please circle "YES" or "No" for each date to indicate your desired availability

Week Prior 10.31-11.07.2021	Monday 11.08.2021	Tuesday 11.09.2021	Wednesday 11.10.2021	Thursday (Rd. 1) 11.11.2021	Friday (Rd. 2) 11.12.2021	Saturday (Rd. 3) 11.13.2021	Sunday (Rd. 4) 11.14.2021
YES NO	YES NO	YES NO	YES NO	YES NO	YES NO	YES NO	YES NO

- **VOLUNTEER PACKAGE:** Volunteers are required to purchase a Volunteer Package as described below.
- **Currently enrolled Junior, College, or University Student are to receive a complimentary Volunteer Package**

<b>Youth, College, or University Student Volunteer Package</b>
Adult Tee Shirt (circle size): S M L XL XXL
Baseball Cap – one size fits all
(1) Volunteer Badge – Grounds Access Entire Tournament Week
(1) Commemorative Volunteer Lapel Pin
(1) Meal per working Volunteer shift
(10) Good Any One Day Grounds Tickets



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**REQUIRED VOLUNTEER PACKAGE \$60 for all 2021 volunteers; \$55 for 2020 registered (limited time only)**

MEN PACKAGE	WOMEN PACKAGE
Men's Shirt (circle size): S M L XL XXL 3XL 4XL	Women's Shirt (circle size): XS S M L XL XXL 3XL
Men's Jacket (circle size): S M L XL XXL 3XL 4XL	Women's Jacket (circle size): XS S M L XL XXL 3XL
Headwear (circle choice): Baseball Cap <b>OR</b> Visor	Headwear (circle choice): Baseball Cap <b>OR</b> Visor (M OR W)
(1) Volunteer Badge – Grounds Access Entire Tournament Week	(1) Volunteer Badge – Grounds Access Entire Tournament Week
(10) Good Any One Day Grounds Tickets	(10) Good Any One Day Grounds Tickets
(1) Commemorative Volunteer Lapel Pin	(1) Commemorative Volunteer Lapel Pin
(1) Meal per working Volunteer shift	(1) Meal per working Volunteer shift

**SUBTOTAL #1 \$ \_\_\_\_\_**

**OPTIONAL VOLUNTEER MERCHANDISE SPECIAL OFFERS - Please circle options and fill out total prices below.**

Extra Women's Volunteer Shirt: XS S M L XL XXL 3XL	\$25 per item <b>Quantity:</b> ___ x \$25 = _____
Extra Men's Volunteer Shirt: S M L XL XXL 3XL 4XL	\$25 per item <b>Quantity:</b> ___ x \$25 = _____
CSCC Week-Long Ticket (Retail Value: \$100; Valid Thur- Sun)	\$50 per item <b>Quantity:</b> ___ x \$50 = _____
PGA TOUR Champions Women's Outerwear Piece: S M L XL XXL	\$50 per item <b>Quantity:</b> ___ x \$50 = _____
PGA TOUR Champions Men's Outerwear Piece: S M L XL XXL	\$50 per item <b>Quantity:</b> ___ x \$50 = _____
Floppy Hat (circle size): S/M L/XL	\$30 per item <b>Quantity:</b> ___ x \$30 = _____

**SUBTOTAL #2 \$ \_\_\_\_\_**

### METHOD OF PAYMENT

Cash     Check # \_\_\_\_\_     Credit Card (online)

**TOTAL \$ \_\_\_\_\_ (please enter total amount of Subtotals # 1 and # 2)**

**MAKE CHECK PAYABLE TO CHARLES SCHWAB CUP CHAMPIONSHIP**

**Mail Application and Payment directly to:**

PGA TOUR  
Attn: Kristi Lee Fowlks  
2901 North 7<sup>th</sup> Street  
Phoenix, AZ 85014

***\*Preferred method is to register online and pay via credit or debit card, please apply online at:***

**INSERT TRUST EVENT SOLUTIONS – CSCC ONLINE REGISTRATION LINK HERE**



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## VOLUNTEER TERMS AND CONDITIONS

**VOLUNTEER REGISTRATION FEES ARE NON-REFUNDABLE.**

**Should a volunteer be unable to fulfill the obligation to work assigned shift(s) for any reason, such volunteer agrees to IMMEDIATELY notify the assigned Committee Chairman and return the volunteer uniform, credential and any other volunteer-related benefits.**

**Age:** Unless otherwise posted on the Tournament website or communicated by Tournament staff, youth volunteers must be between 13 – 18 years of age as of the start date of the Tournament. All other volunteers must be at least 18 years of age to be considered for a volunteer position at the Tournament. Some positions require 25 years of age.

**Transportation/Accommodation:** Volunteers involved in the Tournament understand and acknowledge that neither transportation nor accommodations will be provided by the Tournament.

**Shift Hours:** Volunteer duties are applicable before, during and after the Tournament. Volunteers will be notified of the specific shifts (service hours) that they will be required to complete. Volunteers will also be notified as to whom they will report (Vice and Committee Chairman). Volunteers may be required and agree to attend scheduled trainings and briefings (if any). Volunteers will be informed of the location and time of any training(s) and briefing(s) in advance.

**Dress Code:** Closed toe shoes are required (sandals and traditional spikes are not permitted). Unless otherwise posted on the Tournament website or communicated by Tournament staff, men must wear khaki pants or knee length shorts with their uniform, and women must wear khaki pants, skirts, capris, or knee length shorts with their uniform. Volunteers agree to wear a clean volunteer uniform (consisting of a Tournament provided shirt and an outerwear piece and/or hat, as determined by the Tournament in its sole discretion) and the Tournament provided volunteer credential at all times during assigned shifts. The uniform and credential are NOT transferable and, if lost, will not be replaced. Volunteers are responsible for the maintenance, cleanliness and laundering of the volunteer uniform.

**Safety:** PGA TOUR requires high standards of safety throughout its tournaments and each tournament operator endeavors to provide the safest volunteering conditions possible. Volunteers agree to comply with all safety best practices and requirements associated with assigned volunteer positions and support related policies and procedures, including following the Division and Committee Chairman's instructions with respect to safety at all times. Volunteers agree to promptly communicate any and all problems, conflicts or suggestions (safety or otherwise) to their Committee and/or Division Chairman.

**Youth Volunteer Safety:** Interactions between adults and youth volunteers must be observable and interruptible at all times. One-on-one interactions with youth volunteers should be avoided. Communications such as emails or text messages with youth volunteers should always include other adults and only include appropriate conversation related to volunteer activities. Youth volunteers must abide by all safety guidelines and must have parental consent to participate in volunteer activities.

### **SPECIFIC NOTICE REGARDING COVID-19**

The novel coronavirus known as COVID-19 is a great concern for us all. In particular, the Center for Disease Control (CDC) states that based on currently available information and clinical expertise, older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness



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from COVID-19. More information about who may be at higher risk may be found at <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html>. If a volunteer has any questions about whether they should participate in the Tournament, the volunteer should contact an appropriate health care provider.

While the Tournament has undertaken a number of measures to help mitigate the risk transmission of COVID-19 and other contagious illnesses, elimination of risk of exposure and infection to COVID-19 is not currently possible. Therefore, PGA TOUR understands if a volunteer cannot or does not wish to participate this year and hope to count on participation in the future should circumstances change. Whether a volunteer is able to participate this year or in the future, PGA TOUR appreciates each volunteer being part of the PGA TOUR volunteer family.

Should a volunteer choose to participate in the Tournament, such volunteer must follow all safety measures implemented by the Tournament with respect to COVID-19. In particular, volunteers may be required to do the following:

- Submit to screening for symptoms of COVID-19, as identified by the CDC at <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html> including temperature checks on a regular basis;
- Submit to possible COVID-19 testing to the extent required by the Tournament;
- Maintain social distancing (staying at least 6 feet - about 2 arms' length - from other people) whenever possible;
- Wash hands with soap and water for at least 20 seconds or use hand sanitizer that contains 60% alcohol including the hand sanitizer provided by the Tournament as often as possible;
- Wear personal protective equipment such as facecloths or masks that meet CDC guidelines, such as those that may be provided to you by the Tournament, in such circumstances when directed by the Tournament;
- Use sanitizing and disinfecting wipes provided by the Tournament as directed by the Tournament; and
- Practice "Safer at Home" behaviors when not at the Tournament during Tournament week including social distancing whenever possible, avoiding unnecessary trips and unnecessary interactions, and wearing masks whenever social distancing is not possible.

Further information about the requirements for each Tournament will be provided once volunteer assignments have been made.

PGA TOUR greatly appreciates volunteers' interest in volunteering at the Tournament and know that volunteers share PGA TOUR's concern for the safety of all participants at the Tournament. Working together, we are confident we can make the Tournament a success for the local community.

**Inclement Weather:** In case of inclement weather, volunteers agree to check with their Chairman for instructions in advance of their shift. If inclement weather occurs during the course of a volunteer's shift, the volunteer agrees to follow the Tournament's safety procedures.

**Golf Cart Acknowledgement:** Golf carts are specifically used for the transportation of persons but are used for utility purposes as well. They are of significant value to Tournaments for efficiency and economic transportation. Recognizing that golf carts are moving vehicles, PGA TOUR has established safety rules and procedures for the safe operation of these vehicles. Golf cart operation will be governed by rules specified by PGA TOUR. Volunteers must be 18 years old to operate a golf cart transporting supplies and 25 years old to transport passengers. **Volunteers using a golf cart will be required to sign a separate Golf Cart Safety Training Acknowledgement and Liability Release prior to operating the golf cart.**



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**Eligibility:** Volunteers are subject to and agree to verification or eligibility by background and/or reference checks at the option of the Tournament. Some volunteer positions may require prior experience or training with specific equipment. Volunteers will not be eligible to volunteer in the future and/or may be dismissed while volunteering for a Tournament for (but not limited to) the following:

- Consumption/being under the influence of alcohol or drugs while on duty
- Theft
- Insubordination, abuse or mistreatment of players, fans, Tournament staff, visitors, guests or other volunteers
- Failure to abide by Tournament policies and procedures
- Failure to complete assigned shift(s) as directed by the Vice or Committee Chairman
- Allowing another person to use assigned volunteer credential
- Seeking autographs outside of the designated autograph area
- Entering restricted areas without proper credentials
- Cancelling without returning items received as part of the volunteer program
- Not being punctual and/or leaving assigned post unattended

Dismissal will NOT entitle any volunteer to a refund of the volunteer registration fees. The Tournament operator reserves the right to accept or reject applications in its sole discretion.

**Use of Trademarks:** Volunteers may not use the PGA TOUR or Tournament names or logos, website content, application, agreement or any material or publication that carries the PGA TOUR or Tournament marks in any way without the written permission of PGA TOUR and/or the Tournament operator.

**Volunteer Credential Terms:** Volunteers grant permission to PGA TOUR to utilize their image or likeness incidental to any live or recorded television or other transmission or reproduction in whole or in part of the Tournament. Volunteers agree not to transmit or facilitate transmission of any account, description, picture, or reproduction of the Tournament, including, without limitation, scoring-related data, without the specific advance written permission of the PGA TOUR. Soliciting autographs from Tournament players with intent to sell is prohibited. Volunteers agree not to seek autographs of players in order to sell such autographs and not to pay another person to obtain an autograph. For security purposes, no bags larger than six inches will be permitted onto the golf course, including purses, chair bags, and camera cases. Volunteers hereby consent to the reasonable inspection of their person and property before entering the Tournament, which inspection may include, without limitation, metal detection. No food, coolers, ladders, signs, banners, radios, televisions, firearms, explosive devices, etc. will be permitted on the grounds. All mobile devices, PDAs, and pagers must be on silent or vibrate and must be used in accordance with the posted Mobile Device Policy. No cameras or camcorders are allowed during Tournament rounds. No alcoholic beverages may be brought onto or taken from the grounds of the Tournament. Volunteers agree to abide by all rules and regulations established by the PGA TOUR and the Tournament, and a violation of such rules and regulations, including failure to appear for a scheduled volunteer shift, can be a cause for termination of the license granted herein, forfeiture of the volunteer credential and removal from the Tournament. Volunteers agree to comply with the PGA TOUR golf cart policy. The volunteer credential cannot be used in a promotion or offered as a prize without permission from PGA TOUR. Resale of the volunteer credential is not permitted. It is unlawful to reproduce the volunteer credential. PGA TOUR reserves the right to revoke any volunteer credential and cancel all privileges connected therein.

**Integrity Program:** The PGA TOUR Integrity Program is intended to maintain integrity and prevent betting-related corruption in PGA TOUR competitions. Volunteers acknowledge and agree that they are subject to the



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terms of the PGA TOUR Integrity Program Manual (the “**Integrity Program Manual**”). The Integrity Program Manual, among other things, prohibits volunteers from betting on the Tournament and providing inside information to third parties for purposes of betting on the Tournament, and requires volunteers to report any violations of the Integrity Program Manual to the TOUR. A violation of the Integrity Program may result in dismissal from volunteering for the Tournament, among other consequences.

### CONSENT & RELEASE (Name & Likeness)

Volunteers consent to the nonexclusive use by PGA TOUR, Inc. (“**TOUR**”), TOUR’s subsidiaries, affiliates and designees, including third party commercial sponsors selected by TOUR, of the volunteer’s name, image, voice, likeness, and/or other distinctive or identifying characteristics (collectively, the “**Representation**”), as captured during a professional golf tournament sanctioned by TOUR (and related TOUR-sanctioned events), in any and all media, in support of TOUR and its products, services and initiatives, including sponsored products, services and initiatives, provided that the Representation will be used in a conscientious manner that is consistent with the sportsmanship and integrity of the PGA TOUR and its tournaments. Volunteers hereby disclaim and release TOUR and TOUR’s subsidiaries, affiliates and designees from any and all claims, damages or causes of action arising in connection with the use of the Representation in accordance with the terms herein. The rights granted in this Consent and Release shall extend in perpetuity throughout the entire world. Volunteers retain all rights in and to their Representation and nothing in this Consent and Release shall be construed to prevent volunteers from using, permitting or licensing others to use the Representation in any manner.

### RELEASE OF LIABILITY

In connection with Tournament volunteer activities, including the activities of an underage volunteer (“**Minor**”) for whom consent is given as such Minor’s legal guardian, volunteers and applicable legal guardians agree and understand that presence during the Tournament at the Tournament location (the “**Facility**”) and any volunteer work or services performed for the Tournament, the Facility, PGA TOUR, the title sponsor of the Tournament (if any), the host organization, and their affiliates and subsidiaries as well as their respective officers, directors, agents, members, employees and officials as well as any other volunteer (collectively, “**Indemnified Parties**”) may expose volunteers to unknown and unanticipated risks of harm or injury. In particular, volunteers acknowledge that they have received and read the *Specific Notice Regarding COVID-19* hereinabove. In consideration of and as a prerequisite to participation as a volunteer, volunteers and legal guardians on behalf of Minors acknowledge that such risks exist, assume all such risks including all risks related to COVID-19, and release and discharge the Indemnified Parties from any and all claims for liability for personal injury (including death) or property damage that such volunteers or Minors may suffer while performing the volunteer work or service, whether or not on the premises of the Facility, including, without limitation, any claim arising out of any condition of the premises owned by the Facility or used by PGA TOUR for, or conduct of any person during preparation, supervision or conduct of, the Tournament or any practice round or activity related to it. Volunteers accept full responsibility for the costs of treatment for any injury or damages suffered while volunteering in connection with the Tournament. Volunteers acknowledge having read this release and agree to be bound by the terms set forth herein in consideration for performing volunteer services.

**VOLUNTEER’S SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**Printed Name of Volunteer:** \_\_\_\_\_

<https://www.pgatour.com/volunteerterms.html>



## SPECIFIC NOTICE REGARDING COVID-19 TO VOLUNTEERS

The novel coronavirus known as COVID-19 is a great concern for us all. In particular, the Centers for Disease Control and Prevention (CDC) states that based on currently available information and clinical expertise, older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19. More information about who may be at higher risk may be found at <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html>. If you have any questions about whether you should participate in the Tournament, please contact an appropriate health care provider.

While the Tournament has undertaken a number of measures to help mitigate the risk transmission of COVID-19 and other contagious illnesses, elimination of risk of exposure and infection to COVID-19 is not currently possible. Therefore, we understand if you cannot or do not wish to participate this year and hope that we can count on your participation in the future should circumstances change. Whether you are able to join us again this year or in the future, we appreciate you being part of the PGA TOUR volunteer family.

Should you choose to participate in the Tournament, you must follow all safety measures implemented by the Tournament with respect to COVID-19. In particular, you may be required to do the following:

- Check your temperature before coming on site to ensure your temperature is below 100.4°;
- Submit to screening for symptoms of COVID-19, as identified by the CDC at <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html> on a regular basis;
- Submit to possible COVID-19 testing to the extent required by the Tournament;
- Maintain social distancing (staying at least 6 feet - about 2 arms' length - from other people) whenever possible;
- Wash hands with soap and water for at least 20 seconds or use hand sanitizer that contains 60% alcohol including the hand sanitizer provided by the Tournament as often as possible;
- Wear personal protective equipment such as facecloths or masks that meet CDC guidelines, such as those that may be provided to you by the Tournament, in such circumstances when directed by the Tournament;
- Use sanitizing and disinfecting wipes provided by the Tournament as directed by the Tournament; and
- Practice "Safer at Home" behaviors when not at tournament during tournament week including social distancing whenever possible, avoiding unnecessary trips and unnecessary interactions, and wearing face coverings whenever social distancing is not possible.

Further information about the requirements for each Tournament will be provided once volunteer assignments have been made.

We understand circumstances may impact your ability to volunteer as the Tournament approaches. For instance, if you are ill or are subject to self-quarantine or self-isolation based upon CDC guidelines, state or local government recommendations or requirements, or your physician, please let us know as soon as possible. We want to ensure you are taking all appropriate precautions for your own health and welfare as well as the health and welfare of the other participants.

We greatly appreciate your interest in volunteering at the Tournament and know that you share our concern for the safety of all participants at the Tournament. Working together, we are confident we can make this Tournament a success for the local community.



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## VOLUNTEER COMMITTEE DESCRIPTIONS

**ADMISSIONS & WILL CALL:** Ticketing and Will Call volunteers will be stationed at different entrances on course. Responsibilities include assisting with ticket sales, ticket scanning, ticket redemption, check for proper credentials and will call. Volunteers are the first people that the guests and sponsors interact with when arriving on-site, so great customer services skills are required in this committee to provide a premium spectator experience for all.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 18*

**AMBASSADOR PROGRAM:** Volunteers on this committee work to create a premium spectator experience for all. Ambassador volunteers will act as an “ambassador caddie” during Championship week. Contribute to the PGA TOUR Champions staff in answering on-site questions about the course, tee times, restroom and hospitality locations, distribute pairings. You are the tournament source of knowledge and information for our spectators, corporate sponsors, volunteers, and players.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 14*

**CADDIE SERVICES:** The caddie services committee works directly with the PGA TOUR Champions caddies to ensure that the professional caddies have the best experience. Oversees the operations of the caddie services lounge area (distribute/wash/collect towels and bibs, act as a concierge, restock beverages), as well as, assist with PGA TOUR Champions caddie registration throughout tournament week. Manage the registration and logistics of the Official Pro-Am Amateur Caddie Program.

*Dates of Operation: Monday - Sunday (November 8 - 14)*

*Committee Minimum Age: 18*

**CORPORATE HOSPITALITY/MILITARY PATRIOTS OUTPOST:** To provide information and assistance to corporate clients ensuring the best possible experience. Volunteers on this committee will greet guests, check credentials and scan, provide wristbands to properly credentialed clients at all private hospitality venues. Assist Marshals with noise control when players approach hospitality areas.

*Dates of Operation: Thursday - Sunday (November 11 - 14)*

*Committee Minimum Age: 18*

**GOLF CART SHUTTLES/GOLF CARTS:** Volunteers in this committee will manage inventory and distribute golf carts to PGA TOUR Staff, Volunteer Leadership, Vendors and Operations. Maintain a sign-in/sign-out sheet, assign cart signage to individuals and display signage on carts. Ensure cart keys are returned; carts are charged and cleaned daily. Volunteers will transport guests that require assistance to and from admissions gate entrances, specific viewing areas on course and hospitality locations. In addition, volunteers responsible for transporting players and caddies to/from specific areas determined by the Rules Officials. **Must be at least 25 years old with a valid driver’s license issued by the volunteer’s jurisdiction of residency to operate a golf cart when transporting passengers.**

*Dates of Operation: Monday - Sunday (November 8 - 14)*

*Committee Minimum Age: 25*

**GOLF EVENTS:** Provides support for all aspects of the tournament golf events (Pre-Monday Am-Am tournament, Official Pairings Party, Official Pro-Am, Charles Schwab Pro-Am). Responsibilities include assisting with operational set-up, amateur registration, amateur caddie program, gift distribution, food distribution, collection of scorecards, helping amateurs with questions and directions, and assisting at the pairings party and awards parties, if needed.

*Dates of Operation: Monday - Monday (November 8 - 15)*

*Committee Minimum Age: 18*

**HONORARY OBSERVER MANAGEMENT:** Assist with operation of tournament guests granted access to walk inside the ropes. Operate with PGA TOUR staff and oversee the logistics, registration, training, execution, credential distribution and guidelines, escorting guests to #1 tee, and photo process.

*Dates of Operation: Thursday - Sunday (November 11 - 14)*

*Committee Minimum Age: 18*

**LONG DRIVE/SHOTLINK:** Measure and record the yardage of a professional’s ball on the fairway using scoring devices provided by the PGA TOUR Staff. SHOTLink volunteers may be required to climb onto a platform which can be up to six (6) feet off the ground. This position requires a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail.

*Dates of Operation: Thursday - Sunday (November 11 - 14)*

*Committee Minimum Age: 18*





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**MARSHALS:** Volunteers in this committee enforce gallery noise and crowd control, ensuring players safe and easy access from hole to hole and signaling the gallery to quiet as players address the play for their shot. Marshal volunteers will assist player movement on and off the course due to inclement weather, help locate errant golf shots and keep the crowds moving smoothly with from outside the ropes. The committee requires standing for extended period in addition to walking to various positions at each hole.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 18*

**MEDIA SERVICES:** Works directly with the PGA TOUR Champions communications team to assist in the operation of the media center. Assisting with registration, helping organize interviews with players, working with reporters and being an ambassador of our tournament to help support the media guests. The media center is the working area for television, print, social media and radio reporters during the tournament.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 18*

**OFFICE SUPPORT:** Assist in the Tournament Office prior to and during the tournament by providing general administrative duties to include answering the phones, answering questions, projects. This Committee sometimes requires a lot of downtime due to the unpredictable workloads, so it is recommended that volunteers bring a book or tablet to pass time.

*Dates of Operation: Monday – Sunday (November 1 - November 14)*

*Committee Minimum Age: 18*

### PLAYER SERVICES:

The player services committee works directly with the PGA TOUR Champions players to ensure that the professionals have the best experience at our event. Oversees the operations of player services and assists with registration, autographs, tournament questions, player requests.

*Dates of Operation: Monday - Sunday (November 8 - 14)*

*Committee Minimum Age: 18*

**PRACTICE AREA:** Set-up and maintain the practice facility (driving range, putting green, chipping green) for the players by stocking and distributing practice range balls, drinks, snacks. Regulate access for the players and tournament officials.

*Dates of Operation: Monday - Sunday (November 8 - 14)*

*Committee Minimum Age: 18*

**SPECIAL EVENTS:** Assist with the coordination, set-up, tear down, registration and operations for special events (non-golf related) prior to and during tournament week. Events include but are not limited to – Putt Fore Charity Event, Volunteer Party, Youth Day, and other TBD Charles Schwab Cup Championship events.

*Dates of Operation: TBD; events are mainly during tournament week (November 8 - 14) but one or two may be prior to tournament and off-site.*

*Committee Minimum Age: 18*

### STANDARD BEARER:

The duty to carry the sign that shows the gallery what players are in the group and displays their current scores. A basic understanding of golf scoring and golf etiquette is required, though can be learned from a walking scorer. Training is required for new volunteers in this committee and you must be able to carry a standard sign (approx. 7 lbs.) and walk for 18 holes.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 14*

**SUPPLY DISTRIBUTION:** To inventory, distribute and maintain tournament supplies such as ice, coolers, drinks, and spectator information to designated areas. Committee requires a significant amount of lifting. Golf cart operation may be required. **Must be at least 25 years old with a valid driver's license issued by the volunteer's jurisdiction of residency to operate a golf cart when transporting products.**

*Dates of Operation: Pre-Saturday - Post Monday (November 6 – November 15)* *Committee Minimum Age: 25*

**TRANSPORTATION:** Provide transportation to players and their families along with VIP guests before, during and after the tournament. Assist with the inventory and control the distribution of official tournament vehicles prior, during and post tournament. Volunteers on this committee will meet players, officials and designated guests at the airport and assist them with their transportation needs (primarily at the beginning and end of tournament week). **Must be at least 25 years old with a valid driver's license issued by the volunteer's jurisdiction of residency to drive a courtesy car.**

*Dates of Operation: Pre-Saturday - Post Monday (November 7 – November 15)* *Committee Minimum Age: 25*



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**TELEVISION SPOTTERS:** Work directly with Golf Channel. Responsibilities include carrying microphones, equipment, and relaying information to Golf Channel staff. This committee requires some basic golf knowledge, ability to walk the course/keep pace and minor lifting.

*Dates of Operation: Thursday - Sunday (November 11 - 14)*

*Committee Minimum Age: 18*

**UNIFORM DISTRIBUTION:** Inventory, packing and distribution of volunteer apparel and credentials. Responsibilities include management of uniform distribution area, apparel exchanges, sales and returns. Lifting is required.

*Dates of Operation: October 29, October 30, November 6*

*Committee Minimum Age: 18*

**VOLUNTEER SERVICES HQ:** Responsible for the operation and management of Volunteer HQ during tournament week (exclusive use of credentialed volunteers). Assist with food and beverage; lunch chits; check-in; maintain clean hospitable environment; merchandise sales; and creating an overall excellent volunteer experience.

*Dates of Operation: Monday - Sunday (November 8 - 14)*

*Committee Minimum Age: 18*

**WALKING SCORERS:** The walking scorer is responsible for keeping on-course statistics and scores using a handheld computer device and radio with headset. A good understanding of the rules of golf and golf etiquette are required. You must have the ability to walk 18 holes in all weather conditions while maintaining responsibility for your equipment. Training is required for this committee.

*Dates of Operation: Wednesday - Sunday (November 10 - 14)*

*Committee Minimum Age: 18*